

CLAIMS

1. A method of generating a treatment plan for a consumer,
 - 2 implementing consistent protocols, the method comprising the steps of:
 - 4 identifying problems the consumer has by asking a first series of uniform questions related to the consumer's health;
 - 6 evaluating the major problems of the consumer, to determine the recommended interventions for each of the problems identified, by asking a second series of uniform questions;
 - 8 generating at least one intervention recommendation based upon the consumer's answers to the second series of uniform questions;
 - 10 conducting professional assessment(s) to identify recommended treatment for the consumer,
 - 12 determining an assessment score for the problems identified, by asking a third series of uniform questions; and
 - 14 recording an incremental record of activity identifying the progress the consumer has made in treating the identified problems.
 - 16
2. The method of claim 1, wherein the problems are related to vision impairment of the consumer.
3. The method of claim 1, wherein the first series of uniform questions determine if the consumer is in a crisis.
4. The method of claim 1, wherein the first series of uniform questions determine if the consumer is in an urgent situation.
5. The method of claim 1, wherein the at least one intervention recommendations are selected from the group consisting of psychotherapy, adjustment to vision losses, computer training, employment services, help with living independently, social service, help

with improving orientation and mobility and help with low or poor vision
6 vision.

6. The method of claim 1, wherein an answer to a question in the
2 second series of uniform questions triggers the at least one intervention
recommendations.

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7. The method of claim 1, further comprising the step of
2 scheduling an appointment for the consumer for a provider to assess the
problems identified by the second series of uniform questions.

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8. The method of claim 1, wherein the second series of uniform
2 questions are informational, consumer and provider rated questions.

9. The method of claim 8, wherein the assessment score for each
2 of the identified problems are utilized to determine at least one treatment
plan for the consumer to address the consumer's problems and improve
4 function.

10. The method of claim 9, wherein the treatment plan to address
2 the consumer's problems and improve function is a set of goals to achieve
in a set time frame

11. The method of claim 10, for the intervention of orientation and
2 mobility, wherein the goals are selected from a group consisting of sighted
guide, indoor travel, ability to use emergency exit, orientation skills, stair
4 usage, and local travel.

12. The method of claim 10, further comprising the step of
2 scheduling an appointment to begin the treatment plan.

13. The method of claim 1, wherein the assessment score is the
2 average of the sum of a consumer self assessment score, a provider rating

score, a standardize test score, a learning strategy score and an additional factors score converted to a one hundred point scale.

4 14. The method of claim 13, wherein the assessment score
2 determines a level of care associated with each of the interventions.

2 15. The method of claim 13, wherein the consumer self
4 assessment score is the sum of the consumer's self ratings to each of the
questions in the second and third series of uniform questions;

6 wherein the provider rating score is the sum of a provider's rating
to a series of provider standardized questions;

8 wherein the standardize test score is the results of standardized
tests;

10 wherein the learning strategy score is the sum of a provider
determined value in the learning strategy areas of visual,
visual/tactual/auditory tactual/auditory, visual/tactual and tactful; and
12 wherein the additional factors score is determined by influence of
additional factors on the treatment of the problem of the consumer.

16. The method of claim 13, wherein a post assessment score is
2 determined to evaluate the progress of the consumer by comparing the
post assessment score with the assessment score.

17. The method of claim 1, wherein the incremental record of
2 activity comprises a progress report section, a goal information section
and an objective information section.

18. The method of claim 1, wherein the consumer is asked a final
2 series of quality assurance questions relating to determine the consumer's
satisfaction with the outcome of the treatment.

19. The method of claim 18, wherein the answers to the final
2 series of quality assurance questions are utilized to assess the quality of
treatment plan.

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20. The method of claim 16, wherein data is collected from

6 multiple consumers to produce a cost/benefit analysis to determine if the
treatment of consumer's problems reduce health care costs.

21. A method of evaluating the needs of consumers through
2 uniform assessments and analyses, the method comprising the steps of:
4 identifying a consumer's most serious problem by asking a first
series of uniform questions;

6 initiating a triage process by asking a second series of uniform
questions;

8 generating at least one intervention recommendation based upon
the consumer's answers to the second uniform questions;
10 scheduling appointments for the consumer to assess the severity of
the consumer's problems to determine a treatment plan to complete the at
least one intervention recommendation;

12 conducting professional assessment(s) to identify recommended
treatment for the consumer;

14 determining an assessment score for the problems identified, by
asking a third series of questions; and

16 generating an incremental record of activity recording the progress
the consumer has made during the appointments.

22. The method of claim 21, further comprising the step of
2 assessing the quality assurance of the at least one interventions by asking
the consumer a series of final uniform questions relating to the progress
4 and satisfaction of the consumer.

23. The method claim 21, wherein the consumer is visually
2 impaired.

24. A method of evaluating the needs of consumers through
2 uniform assessments and analyses, the method comprising the steps of:
4 registering a consumer by asking a first uniform series of questions;
identifying a consumer's most serious problem from the consumer's
answers to the first series of uniform questions;

6 identifying if the consumer is in a crisis from the consumer's

- answers to the first series of uniform questions;
- 8 identifying if the consumer is in an urgent situation from the consumer's answers to the first series of uniform questions;
- 10 initiating a triage process by asking a second series of uniform questions;
- 12 generating at least one intervention recommendation based upon the consumer's answers to the second uniform questions;
- 14 conducting professional assessment(s) to identify recommended treatment for the consumer;
- 16 determining an assessment score for the problems identified, by asking a third series of questions;
- 18 scheduling appointments for the consumer to assess the severity of the consumer's problems to determine a treatment plan to complete the at least one intervention recommendation;
- 20 generating an incremental record of activity recording the progress the consumer has made during the appointments; and
- 22 asking the consumer a final series of quality assurance questions relating to determine the consumer's satisfaction with the outcome of the treatment plan.